

Purchased Referred Care (PRC) Process

- **Referrals**

- ♦ If you receive a referral from a Fond du Lac provider, you must notify PRC staff who will:
 - Verify your eligibility for PRC.
 - Verify that the referred service is a covered PRC service.
 - Verify insurance coverage with you.
- ♦ Remember to alert PRC if you have any follow up appointments as a result of this referral.

- **Emergency Room Visits**

- ♦ If you or a family member needs to go to the ER, call (218) 879-1227 to talk with the Acute Care Nurse (during business hours) or the on-call physician (after hours).
- ♦ Life threatening situations do not need to be called in prior to the visit.
- ♦ Contact PRC within 72 hours of your visit.

All statements or bills related to the referral or ER visit must be turned into PRC.

Failure to comply could result in denial of payment.

By federal law, PRC is a payer of last resort therefore patients must apply for all other alternative payment resources that may be available to them including state and federal health care programs.

*Please contact the PRC office with any questions
you may have at (218) 879-1227 x3733.*



Must meet program eligibility requirements.
Fond du Lac Human Services Division | Administrative Services Department