

# Energy Assistance FAQ

**Where can I find out more information about the EA program and find my local provider?**

[Energy Assistance Program / Minnesota Department of Commerce - Energy \(mn.gov\)](#)

**How much does EA pay?**

Grants are based on several factors

- Income
- Fuel type
- Previous year's usage
- Family size
- Housing type

The Fuel Assistance Program is designed to help applicants pay a portion of their heating bills. *We encourage clients to always make a monthly payment.* Grant funds are sent directly to the fuel and electric vendor.

**What does EA help with?**

Provides funds to help pay costs associated with heating the home. Energy Related Repair funds may be used to correct "no heat" problems with owner-occupied home heating systems. Energy Crisis Assistance services are provided to help clients who are experiencing a heating-related emergency.

**Who qualifies?**

Households whose gross income meets the 50% State Median during the past month. This includes homeowners and renters that pay their own heating, electricity, or both.

**What if a person has a disconnect notice, their propane, or oil has run out and they haven't submitted an application?**

They must first submit an application with all the requested information answered to our office as soon as possible along with a disconnect notice. The application can be processed as an emergency and can be completed the same day if they provide all the information required in a timely manner.